



HFS Hot Vendor:

Joget

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Introduction

The HFS Hot Vendors are an exclusive group of emerging players, each with a differentiated value proposition for the HFS OneOffice or HFS OneEcosystem. HFS analysts speak with numerous exciting startups and emerging players.

We designate a select group as HFS Hot Vendors based on their offerings' distinctiveness, ecosystem robustness, client impact, financial position, and the impact in our OneOffice and/or OneEcosystem Frameworks. The HFS Hot Vendors may not (at the time of writing) have the scale and size to be featured in our Top 10 reports, but they have the vision and strategy to impact and disrupt the market.

Open source no-code/low-code platform



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Joget provides an open-source, no-code/low-code platform to more than 500 customers in more than 50 countries. Its industry-agnostic platform has a broad following of paying customers in the automotive, manufacturing, high-tech, and healthcare industries. Joget began as an open-source project in the [SourceForge](#) community in 2009 and became a strong commercial offering in 2014 when it incorporated in the US.

Joget promotes its ease of use as the reason for its broad adoption. In the no-code, low-code, and pro-code (traditional software and code development solutions) market, Joget positions itself as both no-code and low-code for citizen developers and pro-code for professional developers, with an open-source model offering fusion development teams the ability to co-develop, deploy, govern, and support enterprise low code development.

The firm's biggest differentiators are the combination of its low-code development platform with workflow automation capabilities and a real-time governance and performance management dashboard. The automation and governance tools add something special as both non-coding teams (business users) and coding teams (app dev teams) can build, maintain, and support low-code solutions and govern outcomes where they interact with other applications, workflows, and data sources.

Joget DX's core features are its UI builder, Process Builder, Form Builder, List Builder, Report Builder, and API Builder. Together, these drag-and-drop builders allow developers to use no-code/low-code in a traditional software development lifecycle (SDLC). It democratizes development instead of creating two distinct development environments with citizen

developers working for the business and software development teams tasked with IT goals and metrics. Further, developers can use Joget in their continuous development and delivery (CI/CD) efforts by having the tools that core application developers need.

The Joget Governance Center is one of the most interesting parts of the platform. With the governance capabilities, Joget allows IT teams to monitor security, app quality, application performance, usage, and adoption. In addition, by providing a built-in solution to track the development of low-code apps, Joget offers a governance capability missing from many competing low-code solutions.

Pricing low code can be a challenge for enterprises. Joget has adopted multiple licensing models to provide flexibility. Customers can license and deploy based on user adoption or solution deployment. These value-based licensing models can be tailored to a customer's preferred investment.

A large European financial customer indicated that Joget has been well-received as a development platform, making it easier for the IT organization to work with business users to develop and deliver solutions with CI/CD. With Joget, the customer has significantly reduced its time to market on projects, identified and reduced shadow IT, and developed an internal team specifically tasked with working with business teams to identify and redesign processes in a more robust and sustainable code format. In addition, the firm highlighted the performance, security, and governance aspects of Joget as key reasons it continues to invest in the solution and promote this as a best-in-class solution across both IT and the business.

HFS' take

We name Joget an HFS OneOffice™/OneEcosystem™ Hot Vendor as it goes beyond being just another low-code solution. The firm incorporates the core development features in the growing low-code development tools market yet offers a truly innovative model for user-created APIs, governance, security, and licensing.

We see Joget as an embodiment of decentralized development, allowing rich collaboration and co-development of applications while not sacrificing the performance, support, and security requirements of building low-code applications.

Joget has built a strong low-code platform and augmented it with workflow automation capabilities, but customers say Joget could improve its case management solution. Akin to workflow management, case management would provide additional flexibility for workflows developed within Joget by allowing users (such as HR onboarding) to follow non-sequential paths to meet the requirements or data collection needed.

Vendor factsheet

- **Founded:** 2009, incorporated in 2014 in the US
- **Headquarters:** Columbia, MD, USA
- **Key executives:** Raveesh Dewan (President and CEO), Julian Khoo (VP Product Development, Co-Founder), Jack Hii (VP Operation, Co-Founder), Hugo Lim (VP Customer Success, Co-Founder), and Karan Dixit (VP Sales)
- **Funding:** Private
- **Noteable clients:** Daimler, Toyota, Generali, Versant Health, Canadian Institutes of Health Research (Gov), Orange County, ASB Bank Ltd, Bank Indonesia, United Ag & Turf, McDonald's, Samsung Life Insurance, Xerox, GulfTainer
- **Technology partnerships:** Red Hat, AWS, GCP, Microsoft Azure, Alibaba Cloud, UiPath, IBM
- **Delivery Partnerships:** 30+ partners across 20+ countries
- **Industry coverage:** All, specialized offerings in government, manufacturing, BFSI, and healthcare
- **Solution Portfolio:**
 - **Joget DX:** Open-source, low-code platform incorporating process automation, workflow management, and low-code application development
 - **Joget Distributed Ledger Technology (DLT) and Blockchain Solution:** Create distributed (d)app with blockchain to development solutions across multiple stakeholders.
 - **eKYC Digital Customer Onboarding Solution:** Low code for developing Electronic Know Your Customer (eKYC) solutions.
 - Industry solutions for healthcare, education, and government low code development.



About HFS

Insight. Inspiration. Impact.

HFS is a unique analyst organization that combines deep visionary expertise with rapid demand side analysis of the Global 2000. Its outlook for the future is admired across the global technology and business operations industries.

Its analysts are respected for their no-nonsense insights based on demand side data and engagements with industry practitioners.

HFS Research introduced the world to terms such as "RPA" (Robotic Process Automation) in 2012 and more recently, the HFS OneOffice™. The HFS mission is to provide visionary insight into the major innovations impacting business operations such as Automation, Artificial Intelligence, Blockchain, Internet of Things, Digital Business Models and Smart Analytics.

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