

Capgemini: JE TRAC – Autonomous Journal-Entry Solution for Month-End Close

AI-led automation of month-end journal entries for a named global electronics enterprise, achieving over 80% straight-through processing and 40% productivity uplift, with a second named-sector T&E audit case also submitted.

Award standing: **2nd Place**

Capgemini secured 2nd Place in the 2026 HFS SaS Awards, selected from more than 250 submissions across the awards program. The recognition centers on Capgemini's submission, "Journal-Entry Hyperautomation Platform for Month-End Close", in the category of Best Services-as-Software Transformation.



The challenge behind the Capgemini entry

The Client is a global electronics major with a focus to reduce month-end peak effort and streamline close process with enhanced controls with automation of Journal entries. Journal entry processing is a cornerstone of the Finance & Accounting (F&A) function, directly impacting the integrity, auditability, and speed of the financial close.

What they built

- Built an industry-first journal entry hyper automation platform, automating end-to-end journal processing.
- Delivered real-time, calendar-driven orchestration to streamline month-end close.
- Automated data ingestion, input data validation, and journal preparation with data anomaly checks.
- Enabled persona-based dashboards to drive end-to-end process visibility on real time basis.
- Eliminated RPA driven data validation & anomaly detection and integrated within platform.

Results

- >80% automation of journal entries during month-end close.
- 40% productivity uplift during peak cycles, significantly improving throughput.
- 100% accuracy achieved, eliminating rework and manual corrections.
- 100% policy compliance, strengthening governance and reducing risk exposure.
- Real-time visibility and control, enabling proactive decision-making.
- Enhanced audit readiness, reducing audit effort and improving assurance outcomes.

Bottom line

Capgemini's entry backs up its claims with production evidence rather than a roadmap: >80% automation of journal entries during month-end close. That's the kind of evidence this category was built to reward.

Learn more about Capgemini at www.wns.com.

Appendix: About the Category and the Awards

Best Services-as-Software Transformation

This category recognizes the enterprises and providers furthest along in merging services and software into a single delivery model. Rather than fitting into one of the three emerging Services-as-Software paths HFS Research has mapped out, transformation entrants are judged on how completely they have moved from people-led delivery toward outcomes produced by a combination of codified IP, AI agents, and human oversight, at production scale rather than in pilot.

Every submission in this category was evaluated by HFS analysts and board members against five shared criteria:

- AI-driven delivery – is the solution genuinely autonomous, or is AI still assisting humans doing the work?
- Agentic adaptability – does the platform learn and orchestrate across workflows, or does it execute fixed rules?
- Outcome orientation – are commercial terms tied to results? Is there a quantified business case?
- Scalable architecture – is the IP reusable across clients and industries, or bespoke to one engagement?
- Proven enterprise success – verifiable, production-scale evidence with named or named-tier clients.

The HFS Services-as-Software Awards recognize the enterprises and technology providers leading the shift from labor-based delivery to AI-native, software-defined operations. Finalists in each category were selected by the HFS analyst team following a structured review of submissions against the criteria above. Winners were then determined by the HFS board of external advisors, who scored and ranked the finalists to reach a final result.

About HFS Research

HFS Research is the leading global analyst firm focused on business operations, digital transformation, and enterprise modernization.

For over a decade, HFS has shaped market language – from OneOffice to Services-as-Software – helping enterprises and providers understand where operating models are headed.

We work with global enterprises, IT and business services providers, software and cloud vendors, investors, and innovators.

The Services-as-Software Awards extend that leadership by recognizing organizations delivering measurable transformation in the market.