

**HFS**

**HFS  
INDIA  
SUMMIT  
2026**

**THE NEXT INDIA PLAY:  
GCCs, AI, & THE GLOBAL OPERATING MODEL**

**RESET**

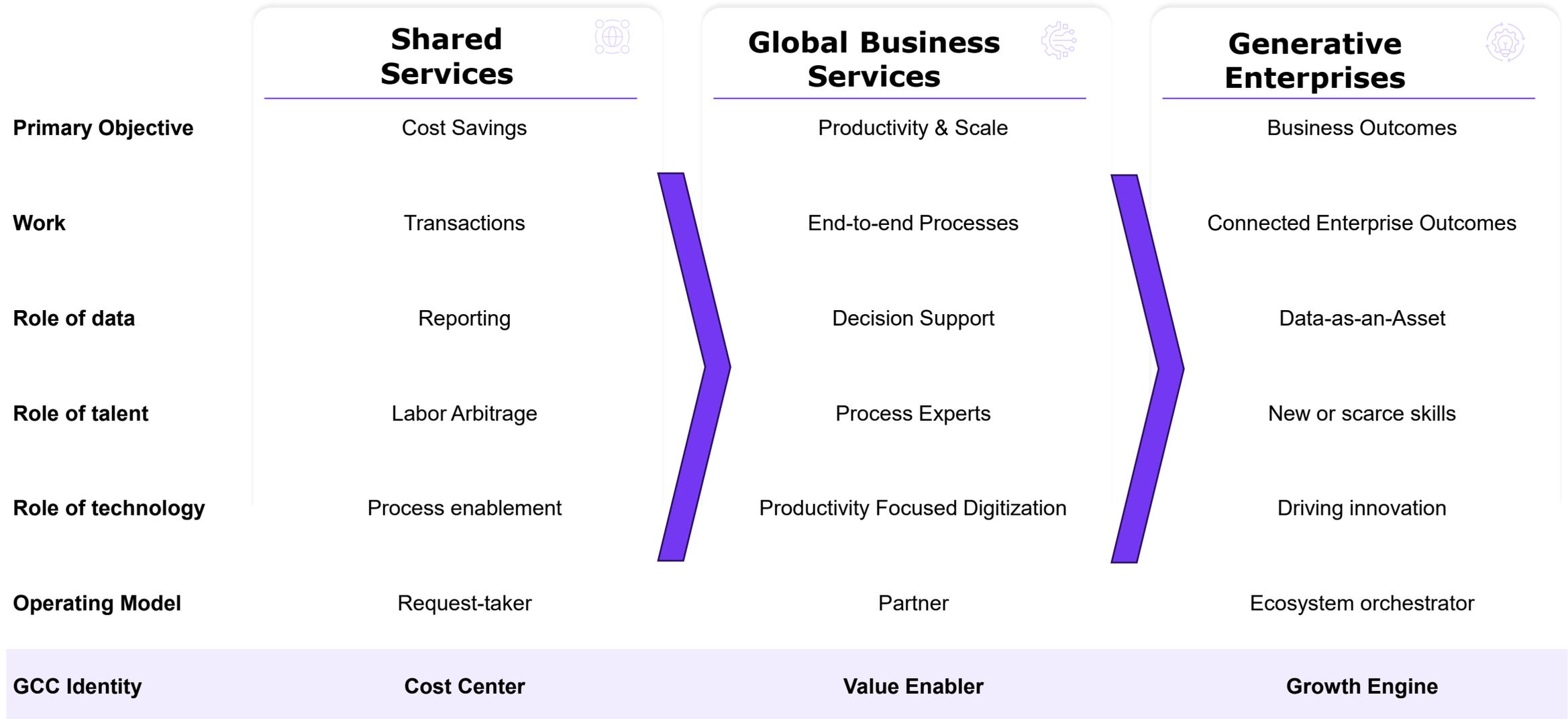
**Shared services to generative enterprises –  
Reimagining GCCs for 2028**

---

**Achyuta Ghosh**

Executive Research Leader, HFS Research

# Shared Services to Generative Enterprises: Reimagining GCCs for 2028



**HFS**

**Thank you.**

**HFS  
INDIA  
SUMMIT  
2026**

**THE NEXT INDIA PLAY:**  
GCCs, AI, & THE GLOBAL OPERATING MODEL

**RESET**



[www.hfsresearch.com](http://www.hfsresearch.com)



[hfsresearch](https://www.linkedin.com/company/hfsresearch)



[www.horsesforsources.com](http://www.horsesforsources.com)



[www.horsesmouthpodcast.com](http://www.horsesmouthpodcast.com)