### **HFS**

#### **HFS WINTER SUMMIT**

# THE GREAT ENTERPRISE REGENERATION

# Talent Panel: The future of Human Talent in the Age of Agentic AI

**Can We Pay Off Corporate Skills Debt?** 

**Elena Christopher**, Chief Strategy Officer, HFS Research **Dana Daher**, Practice Leader, HFS Research

#### **Welcome Panelists**

**Ian Barkin**, Entrepreneur, Investor, 4X Founder, Advocate of the "Worker of the Future"

**Deepika Chopra**, Digital Transformation Leader, former AIG, Citi, LPL, Siemens

**Shefali Shah**, Managing Director – Head of Operations and Transformation, former JP Morgan and BNY Mellon

Adi Shetty, VP, Digital HR and Analytics, Verizon

# What's your workforce's real response to AI tools?

- A. Enthusiastic adoption
- B. Growing dependency
- C. Active resistance
- D.Mixed by generation
- E. Waiting for guidance

Live poll data Dec 4, 2024

What's your workforce's real response to Al tools?		
34 votes		
Enthusiastic adoption	14.71%	
Growing dependency	29.41%	
Active resistance	0.00%	
Mixed by generation	32.35%	
Waiting for guidance	23.53%	
- Valuing for guidance	20.00 /0	

Despite the buzz around tools like GenAI, organizations dangerously underinvest in upskilling their workforce to wield these powerful technologies effectively.

#### Rank the specific actions to utilize AI technologies effectively.

Rank	
1	Cleaning and optimizing data for GenAl use
2	Buying specialized GenAl software
3	Enhancing cybersecurity measures
4	Revising business processes to integrate Al
5	Implementing AI governance and ethical guidelines
6	Upskilling employees to work with GenAl technologies
7	Transitioning to cloud-based services
8	Investing in AI research and development
9	Rationalizing and modernizing applications to support Al
10	Changing organizational culture to embrace AI technologies
11	Restructuring the organization to accommodate AI initiatives
12	Expanding our network of strategic partnerships



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# Thank you.





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