

Lyzr AI: Lyzr – Sovereign Full-Stack Enterprise AI Agent Platform

Sovereign enterprise AI agent platform enabling organizations to build, deploy, and govern AI agents on their own infrastructure, covering agent creation, orchestration, and compliance guardrails.

Award standing: **Finalist**

Lyzr AI emerged as a Finalist in the 2026 HFS SaS Awards, selected from more than 250 submissions across the awards program. The recognition centers on Lyzr AI's submission, "Lyzr: Sovereign Full-Stack Enterprise AI Agent Platform", in the category of Best 'Software Eating Services'.

The challenge behind the Lyzr AI entry

Lyzr is a sovereign full-stack agent platform to build and manage agents for enterprises who want to own their intelligence. Lyzr's platform helps enterprises re-imagine their complex workflows into agentic AI systems and automate them with reliable, secure agents.

What they built

Lyzr has had several successful workflow transformations for enterprises, including 1. Accenture automating its corporate development function with [Accenture Spotlight](#). Willis Towers Watson is running an AI-powered billing automation platform in production on Lyzr, integrating workflows across five enterprise systems to automate billing review, validation, exception identification, and transaction processing, cutting end-to-end billing time by over 60% while improving accuracy and consistency.

Results

Video link: <https://www.tella.tv/video/lyzr-sovereign-agent-platform-for-enterprises-f5fo>.

Bottom line

Lyzr AI's entry backs up its claims with production evidence rather than a roadmap: video link – <https://www.youtube.com/watch?v=jFco-4IR2YQ&t=5s>.

That's the kind of evidence this category was built to reward.

Learn more about Lyzr AI at lyzr.ai

Appendix: About the Category and the Awards

Best Software Eating Services

This category tracks what HFS Research calls software-led servitization: software platforms that embed orchestration, automation, and AI directly into the product itself, absorbing work that was previously delivered by outside service teams. Entrants are judged on how much of the traditional service layer, such as configuration, monitoring, exception handling, and reporting, the software now performs on its own rather than requiring a services team layered on top.

Every submission in this category was evaluated by HFS analysts and board members against five shared criteria:

- AI-driven delivery – is the solution genuinely autonomous, or is AI still assisting humans doing the work?
- Agentic adaptability – does the platform learn and orchestrate across workflows, or does it execute fixed rules?
- Outcome orientation – are commercial terms tied to results? Is there a quantified business case?
- Scalable architecture – is the IP reusable across clients and industries, or bespoke to one engagement?
- Proven enterprise success – verifiable, production-scale evidence with named or named-tier clients.

The HFS Services-as-Software Awards recognize the enterprises and technology providers leading the shift from labor-based delivery to AI-native, software-defined operations. Finalists in each category were selected by the HFS analyst team following a structured review of submissions against the criteria above. Winners were then determined by the HFS board of external advisors, who scored and ranked the finalists to reach a final result.

About HFS Research

HFS Research is the leading global analyst firm focused on business operations, digital transformation, and enterprise modernization.

For over a decade, HFS has shaped market language – from OneOffice to Services-as-Software – helping enterprises and providers understand where operating models are headed.

We work with global enterprises, IT and business services providers, software and cloud vendors, investors, and innovators.

The Services-as-Software Awards extend that leadership by recognizing organizations delivering measurable transformation in the market.