

## HFS RESEARCH FALL SUMMIT

# THE SERVICES-AS-SOFTWARE ECONOMY: **DISRUPT OR BE DISRUPTED**

## **The Big Beautiful Bill ain't a healthcare beauty**

The impacts to U.S. healthcare, your business, and you!

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**Rohan Kulkarni**

Executive Research Leader, HFS Research

## Polling question

The One Big Beautiful Bill Act was signed into law on July 4, 2025. Do you understand the healthcare impacts of that bill to you or your business?

A - Yes

B - No

C - Maybe

D - Don't care

F - What is the One Big Beautiful Bill Act?



# ONE BIG BEAUTIFUL BILL ACT (OBBBA)

★ Healthcare Impacts ★ Signed on Independence Day

**REDUCE  
FUNDING**

**INCREASE  
ADMINISTRATIVE  
BURDEN**

- Frequent & tighter eligibility redeterminations
- Validation of data

**RAISE  
BARRIERS  
TO CARE**

- Eligibility & enrollment complexity
- Decreased access to subsidies
- Limited community engagement programs





# Traditional healthcare that costs more and delivers even less is only going to get worse...unless

|                                                                                                     |  Health plans                                                                 |  Health systems                                                       |  Suppliers                                                           |
|-----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Revenue loss      | <ul style="list-style-type: none"><li>- Micro-segmented premium increases</li><li>- Diversification to enable vertical integration</li></ul>                   | <ul style="list-style-type: none"><li>- Go directly to self-insured employers</li><li>- Diversify through expanded services (Rx, Concierge)</li></ul>    | <ul style="list-style-type: none"><li>- Diversify into a new market (employer)</li><li>- Explore new international markets</li></ul>                    |
|  Margin reduction  | <ul style="list-style-type: none"><li>- Lean into managing health vs. healthcare to check medical costs</li><li>- Focus on attrition by adding value</li></ul> | <ul style="list-style-type: none"><li>- Reduce dependence on admin-heavy payers</li><li>- Reimagine care delivery, clinicians only when needed</li></ul> | <ul style="list-style-type: none"><li>- Reevaluate contracts and get out of the low-margin ones</li><li>- Address clinical elements vs. admin</li></ul> |
|  Impact dilution | <ul style="list-style-type: none"><li>- Enable better health vs. controlling costs</li><li>- Facilitate true personalization of health</li></ul>               | <ul style="list-style-type: none"><li>- Expand community engagement to enable health</li><li>- Enable tech to drive health engagement</li></ul>          | <ul style="list-style-type: none"><li>- Actively address the quad-aim of care for employers</li></ul>                                                   |

# Employers and health consumers must explore non-traditional options for health and care...else

|                                                                                                          |  Employers                                                                               |  Health Consumers                                                                           |
|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  Cost increase          | <ul style="list-style-type: none"><li>- Go direct to providers</li><li>- Prioritize primary care</li><li>- Explore new paradigms to address multiple generations</li></ul> | <ul style="list-style-type: none"><li>- Young &amp; invincible: On demand services</li><li>- Middle age: Digital health + out of pocket</li><li>- Comorbidities: SOL</li></ul> |
|  Service reduction      | <ul style="list-style-type: none"><li>- Execute capitated arrangements for end-to-end health and care</li><li>- Fund HRAs to allow employees options</li></ul>             | <ul style="list-style-type: none"><li>- Explore new paradigms that meet your specific needs</li><li>- Leverage tech to be true health assistant</li></ul>                      |
|  Poor health outcomes | <ul style="list-style-type: none"><li>- Shift away from checking the box</li><li>- Actively engage in employee health and wellbeing</li></ul>                              | <ul style="list-style-type: none"><li>- Take responsibility for your health</li><li>- Nutrition and activity must be the centerpiece of your life</li></ul>                    |

**HFS**

**Thank you.**

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